



Bes  made Products Inc.

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Limited Warranty **Bestmade Products Inc.**

Bestmade Products Incorporated, hereafter referred to as the “Manufacturer”, extends this limited warranty to the original purchaser of this product. The original purchaser, hereafter referred to as the “Buyer”, is defined as the first legal owner of this product other than an authorized distributor or dealer who has bought the product from the Manufacturer for resale to the public. No representative, agent, or dealer has the right to modify this warranty other than the Manufacturer. This limited warranty is extended from the Manufacturer to the Buyer for residential or non-commercial use of the covered product only and is non-transferable.

Limited Warranty Coverage

The Manufacturer warrants to the Buyer that all supplied steel or aluminum components shall be free of defects in material and workmanship for a period of **10 years** from the date of purchase. This limited warranty covers the cost of all parts and labor needed to repair any item that is found to be defective in material and workmanship. Steel and aluminum items covered include dock frames, support legs, leg holders, hinge plates, and cross members.

Manufacturers Obligation

The Manufacturer’s sole obligation under this limited warranty is the replacement or repair, at the Manufacturer’s discretion, of parts found to be defective.

Special, Incidental, or Consequential Damages

In no event shall the Manufacturer be liable to the Buyer or any person for any indirect, special, incidental, or consequential losses or damages connected with the use of the product under warranty. Such damages for which the Manufacturer shall not be responsible include, but are not limited to, lost time and convenience, loss of use of the product, the cost of a product rental, costs of gasoline, telephone, travel, or lodging, the loss or damage of personal or commercial property, and the loss of revenue.

Liability in Excess of Purchase Price

In no event shall the Manufacturer’s obligations under this limited warranty exceed the purchase price of the product.

Pre-approval of Labor Costs

All labor costs related to the Manufacturer's performance of the warranty obligations under this limited warranty must receive written approval from the Manufacturer.

Right to Modify Product

The Manufacturer has the right to modify this product at any time without incurring any obligation to make the same or similar modifications on products previously purchased.

Exclusions From Limited Warranty. This Limited Warranty Does Not Cover Any Of The Following:

1. Equipment which has been abused, damaged, used beyond rated capacity, or which is damaged or has defects caused by repairs or service completed by persons other than authorized service personnel.
2. Costs of repairing damage caused by environmental factors which include, but are not limited to, airborne fallout, chemicals, tree sap, ice, high water, and other water hazards
3. Damage caused by acts of God which include, but are not limited to, hailstorms, windstorms, tornadoes, lightning, floods, hurricanes and earthquakes.
4. Damage under conditions caused by fire or accident, by abuse or negligence, by improper installation, by misuse, by incorrect operation, by improper adjustment or alteration, by alterations not done by the Manufacturer, or by failure of product parts from such alterations.
5. Costs of repairing damage caused by poor or improper maintenance, costs of normally scheduled maintenance, or the cost of replacing any parts unless done as the result of a repair covered by the limited lifetime warranty.
6. Costs of modifying the product in any way once delivered to the Buyer, even if such modifications were added as a production change on other products made after the Buyer's product was built.
7. Any product stored or in service at a specific location other than the location of its first installation after purchase.
8. Any product in which normal preventative maintenance within the Manufacturers specifications has not been performed.
9. Any product which is no longer under, or at any point was not under, the ownership, supervision, or care of the original Buyer.
10. Costs of repair of cosmetic damages not found by the Manufacturer to be critical to the performance and safe function of the product.

Procedure for Warranty Service

If the product fails to perform to the Manufacturer's specifications, the Buyer must contact the Manufacturer directly. The buyer must provide the Manufacturer with the applicable model number, the Buyer's name and date of purchase, and the nature of the problem.